



Hosting delivered with passion and expertise

Introducing a service-focussed
Cloud hosting **partner**

Transparency Report January – December 2020

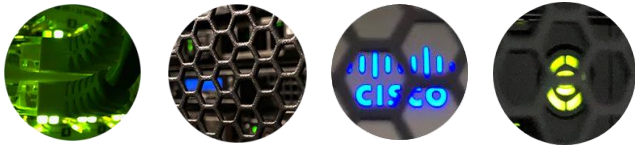
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TRANSPARENCY REPORT

At FyfeWeb, we're committed to maintaining the integrity and security of the information in our possession. This transparency report illustrates the number of legal, emergency, data protection and content removal requests we have received over a one-year (1) period – including government and law enforcement requests, miscellaneous data & preservation requests, content removal requests, subscriber information requests and more. Respect for privacy and transparency are core principles that guide FyfeWeb's approach to responding to legal requests for information and maintaining Customer trust. We will not release Customer information to any third party unless: (a) we have obtained the Customer's explicit consent (b) we are required to do so by law; or (c) we have good faith reason to believe that the matter involves imminent or significant risk of serious harm, physical injury or death to any person.

We carefully and closely review, assess and question all court orders and regulatory requests we receive, and we actively push back requests that are procedurally deficient, overly-broad or are otherwise improper or invalid. The information we share in our Transparency Report is one of many ways we illustrate our commitment to keeping our customers informed, protecting their privacy, protecting the content of copyright and trademark owners, data subjects and the general public.

WARRANT CANARY

As of the date of publication of this report, we have never received a National Security Notice, or any other secretive or classified request for user information from any government, law enforcement agency or public authority. We have not been subject to any type of gag order nor have we been asked to keep any secrets, regarding requests for information that are not in this transparency report. No searches, seizures or backdoors of any kind, at any time, have ever taken place on FyfeWeb networks or systems by any person, entity or agency.

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REQUEST FIGURES:

Confirmed Requests	Government Requests	Legal or Legal Process Requests	Emergency Requests	Content Removal
2018	0	1	0	10
2019	0	0	0	35
2020	0	3	0	29

PERCENTAGE (%) OF REQUESTS WHERE SOME DATA WAS PRODUCED OR ACTION WAS TAKEN:

Year	Government Requests	Legal or Legal Process Requests	Emergency Requests	Content Removal
2018	0%	100%	0%	100%
2019	0%	0%	0%	96.4%
2020	0%	66%	0%	81.8%

PERCENTAGE (%) OF REQUESTS WHERE NO DATA WAS FOUND OR WE HAVE REJECTED IT:

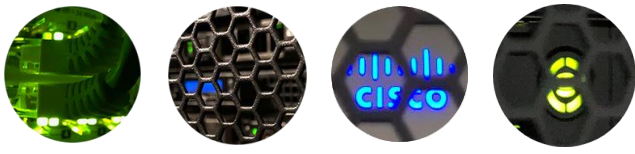
Requests	Legal or Legal Process Requests	Content Removal
2018	0%	0%
2019	0%	3.6%
2020	33.3%	18.2%

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